

VISION

The Marsh Harbour Inn (Marsh Harbour Inn™ or “the Inn”) was created to provide families a place to vacation and escape from the everyday routines of mainland living. A gathering place for family and friends to enjoy and to make timeless memories, the Inn provides its owners and guests carefree island living.

MISSION

As a fractional ownership entity, the Home Owners Association of The Marsh Harbour Inn (“the HOA” or “MHI HOA”), provides its fractional owners (or “the Owners”) the benefits of owning real property at a quality, family-friendly B&B. The HOA, led by the elected HOA Board of Directors, is responsible for the proper management and operating performance of the Inn, commits to providing superior service to all its owners and guests. To this end the HOA will operate according to the following principles:

MHI HOA OPERATING PRINCIPLES

- Owners and their guests are the heart of The Marsh Harbour Inn and will always be treated with fairness, courtesy, and respect.
- Open communication is essential to an engaged ownership and the HOA will seek to provide accurate, timely information and promote a forum for discussion among Owners.
- Fractional owners entrust the HOA with the stewardship of funds collected via home Owners’ dues to provide high quality services at a reasonable cost.
- The HOA will operate according to its Covenants and Bylaws.
- The HOA will provide Owners with a seamless and open process to exchange or rent their units, and with the experience of hassle-free check-ins and use of amenities.
- The HOA relies on the Inn Keeper to facilitate the experience Owners and their guests have at the Inn, and to communicate with them as their first point of contact.